

WARRANTY STATEMENT

Products and parts manufactured by **Oxyzone International Pty. Ltd.** are warranted against defects and workmanship for a period of one year (12 calendar months) from shipping date.

To the maximum extent permitted by law, any product or parts manufactured by Oxyzone found to be defective by Oxyzone during the warranty period will, at the option of Oxyzone, be repaired or replaced. Without limiting or derogating from any limitations of liability in Oxyzone's standard terms and conditions, and to the maximum extent permitted by law, in no case shall Oxyzone be liable for indirect or consequential damages, nor shall the liability of Oxyzone exceed the purchase price paid to Oxyzone for the product.

Some products may have a specific warranty period other than what is outlined in this document. For such products, the manufacturer warranty will supersede this warranty. Oxyzone will honour the manufacturer's warranty, but if and when advised by the manufacturer, may have the customer deal directly with the manufacturer.

This warranty will not apply to products or parts that have been used for a purpose or in a manner which was not originally intended, or inconsistent with the product instructions, or to products or parts which have been subject to misuse, negligence (including, without limitation, negligent installation or operation), accident, damage while in transit, acts of God, incorrect installation (including in corrosive or damp atmospheres), incorrect cleaning or maintenance, the application of solvents, incorrect lubricants or corrosive materials, unauthorised repairs, or that have been altered or modified (including by the addition of hardware, software or consumables) other than by Oxyzone. Appropriate service records must be kept and made available to Oxyzone to verify that correct maintenance has been carried out. Failure to do so may result in a warranty claim being rejected. Consumable items such as filters and batteries are not covered under this warranty. In addition, this warranty does not apply to, and specifically excludes, the integration of any additional parts or items, or the customisation of any product or parts, in either case, performed by a party other than Oxyzone.

Other than the warranty set out in this product warranty policy, to the maximum extent permitted by law, Oxyzone gives no other warranties, whether expressed, implied, statutory or otherwise, including (without limitation) warranties relating to fitness for purpose or merchantability.

Any product or parts being returned to Oxyzone for service, repair or calibration, including items sent for warranty repair, must be assigned a return merchandise authorisation (RMA) number. Please send an email to admin@oxyzone.com.au requesting an RMA number and shipping instructions.

All returns must be shipped to the factory, freight pre-paid. Oxyzone will pay the shipping charge to return the product or parts to the end user after repair or replacement of an item covered by warranty.

All equipment sent to the factory for repair must be free of contamination. Any items contaminated will be charged a cleaning fee at Oxyzone current labour rates

Replacement parts, or service or repair work performed by Oxyzone are warranted against defects in parts, materials and workmanship for a period which ends on the later of the expiry of the original warranty period, or ninety days from the date of shipment, under the same conditions as stated above.

To the maximum extent permitted by law, this product warranty policy shall be governed by, and construed in accordance with, the laws of Australia. To the maximum extent permitted by law and without limiting or derogating from Oxyzone's standard terms and conditions, any and all legislation relating to the sale of goods (and which is capable of exclusion) is excluded from this product warranty policy and the sale of the product, including (without limitation) Australian Consumer Law, and the United Nations Convention on Contracts for the International Sale of Goods.

Oxyzone reserves the right to amend this product warranty policy from time to time without notice.

Address for returns:

Oxyzone International Pty. Ltd. Unit 23, 218 Wisemans Ferry Road, Somersby NSW 2250